

Dear RevTrak Client,

It has come to our attention that Web Store customers using Internet Explorer 7 may encounter a problem when selecting a credit card expiration date via the drop-down menu. This is a known Microsoft issue with their Internet Explorer 7 browser.

To complete checkout, web customers may click on the non-working drop-down menu and use the Up and Down Arrow keys on their keyboard to select a value. Web customers may also use a different browser such as Firefox or Chrome to complete their transaction.

To prevent this issue from occurring in the future, we highly recommend that web customers upgrade their browser to a newer version of Internet Explorer.

Windows XP Users: visit the following Microsoft website to download Internet Explorer 8:
<http://windows.microsoft.com/en-US/internet-explorer/downloads/ie-8>.

Windows Vista and Windows 7 Users: visit the following Microsoft website to download Internet Explorer 9: <http://windows.microsoft.com/en-US/internet-explorer/downloads/ie-9/worldwide-languages>.

We apologize for any inconvenience. Should you need further assistance, please don't hesitate to contact us.

Sincerely,

RevTrak Support

888-847-9885